IT Support Technician

Pessac (Bordeaux), France

Hello! 👋 Are you curious, passionate and have a taste for challenges? Do you wish to develop your skills in an innovative and multinational environment?

At eShard, we specialize in securing digital systems, particularly those embedded in critical and high-impact technologies — smartphones, electric vehicles, drones, and even medical devices. These systems are built on layers of software and hardware from various sources, raising a crucial question: How can we trust their security?

Our answer is expertise. We empower industries and government agencies with deep knowledge of security threats — both hardware-based, with esDynamic, and software-based, with esReverse. Our solutions revolve around a collaborative security platform, allowing experts to work together, access specialized tools, and conduct advanced security testing efficiently.

From hardware attacks on semiconductor chips to cutting-edge post-quantum cryptography (PQC) research, we have built a unique expertise over the past decade. Our Time Travel Analysis technology revolutionizes software security testing, enabling system-wide traceability to analyze vulnerabilities in forward and backward execution.

By uniting expertise, tools, and collaboration, eShard transforms the way security professionals master digital risk — helping organizations move from isolated expertise to collective intelligence.

For that, we have assembled a great team of specialists, and you could be one of them!

- ➜ 📅 **Desired start date:** as early as possible.
- ➜ 📍 The position is based in **Pessac (33)**, next to Bordeaux.

Your day-to-day at eShard for this position would be

→ You help deploy and maintain IT infrastructure: networks, servers, and storage.
→ You configure and manage servers on-premises and in the cloud.
→ You monitor systems and ensure reliability, performance, and security.
→ You act as Level 2 support for IT-related components of eShard's products.
→ You contribute to improvements and upgrades that align with the Head of IT's strategic vision.

You're perfect for us, if...

→ You know your way around Linux systems and Docker.
→ You understand networking fundamentals (TCP/IP, DNS, firewalls).
→ You care about security and apply best practices in your daily work.
→ You like solving problems and documenting what you've done.
→ You're curious, adaptable, and eager to grow in a fast-moving environment.

Your benefits

→ Competitive compensation package based on experience
→ Flexible working hours and remote work options
→ Support from professionals in a cutting-edge and booming business sector
→ Dynamic work environment within a friendly team
→ High performance work equipment
→ Space dedicated to talent development
→ Comprehensive health insurance offering extensive medical care coverage
→ Meal vouchers covered up to 50%
→ Corporate events, snacks and drinks

Interested?

Our hiring process includes a skill assessment test, an initial screening call depending on the assessment results, and interviews with the hiring manager and some team members. The selected candidate will receive an offer within a few days.

Contact us by sending your resume and cover letter to
career@eshard.com